

## LAN9662/LAN9668 PROFINET Operation

*Author: Torben Falkenberg  
Microchip Technology Inc.*

### INTRODUCTION

This application note describes the PROFINET operation and how the following LAN966x family of TSN-capable Ethernet devices can be used within a PROFINET industrial network:

- LAN9662 4-port TSN endpoint
- LAN9668 8-port TSN switch

PROFINET is a data communication protocol that supports real-time transfer of data from one location to another via Ethernet. PROFINET uses a number of mechanisms for communication, such as:

- Shaping
  - Credit-based shaping IEEE802.1av
  - Time-aware shaping IEEE802.1bv, also referred to as TAS—this mechanism reserves time slots in the network for priority traffic
- Queue system behavior shaping—reduced latency on express traffic
  - Cut-through: There is no standard for this, which means that transmission of a frame is started before the entire frame is received. This reduces latency.
  - Preemption, IEEE802.Qbu + 802.3br: The transmission of a low-priority frame can be interrupted at the expense of a high-priority frame. The transmission of the low-priority frame can continue where it left off when the high-priority frames have been transmitted.
  - Per-stream filtering and policing (PSFP), IEEE802.1Qci
- Time synchronization—common understanding of time
  - Participating devices need a common understanding of time
  - IEEE802.1AS (gPTP), a subset of 1588
  - Supporting multiple time domains
- Protection and network redundancy
  - Frame Replication and Elimination for Reliability (FRER) IEEE802.1CB
  - IEC-62439-2 2016 Media Redundancy Protocol (MRP)
  - Linear and Ring protection G.8031/G.8032
  - Device Level Ring (DLR) as per Open DeviceNet Vendors Association (ODVA)
  - IEC-61158-6-10 Profinet Fieldbus Application Layer (MRPD)

PROFINET and PROFIBUS are defined in IEC 61784. At the time of writing, the latest revision of this standard is *IEC CD 61784© IEC 2022*. In this standard, the Communication Profile Family 3, or CPF-3 for short, is defined. This family is a set of Communication Profiles named CP 3/1 through CP 3/7. The first three profiles are for PROFIBUS and the rest (that is, CP 3/4 through CP 3/7) is for PROFINET.

This application note covers the PROFINET profiles. These four PROFINET profiles are commonly referred to as Conformance Class A to D (that is, CC-A, CC-B, CC-C and CC-D).

- CC-A (CP 3/4) is also known as PROFINET-RT
  - Allows cycle time down to 1 ms, most do not go lower than 10 ms
  - Requires LLDP integration and a number of optional features like SNMP, MRP, and more
  - Supports LAN9662 and P-NET stack
- CC-B (CP 3/5) is CC-A + SNMP
  - Supports LAN9662. Hardware and API are the same as CC-A.

- CC-C (CP 3/6) is also known as PROFINET-IRT
  - Low cycle time, with motor control design consideration
  - Originated from pre-TSN days, not compatible with standard Ethernet
  - Not supported by LAN9662
- CC-D (CP 3/7) is also known as PROFINET over TSN
  - Cycle time down to 31.25  $\mu$ s
  - Targets the same market as CC-C, but with technology based on IEEE standards
  - Uses Frame Preemption, gPTP and TAS
  - LAN9662 is designed to support CC-D.

In PROFINET, the terminologies, IO controller (IOC) and IO device (IOD), are used. An IOC is typically a Programmable Logic Controller (PLC) and an IOD, which is also called a field device, can read and/or write values. An IOC and an IOD run a state machine to exchange values. The one end of a value runs a Provider Protocol Machine (PPM), and the other end runs a Consumer Protocol Machine (CPM). If an IOD reads a value that will be sent to an IOC, then the IOD must run a PPM for this value and the IOC must run a CPM. If the direction of the value is in the opposite direction, then the protocol machines are swapped:

**FIGURE 1: COMMUNICATION EXAMPLE BETWEEN IOC AND IOD**

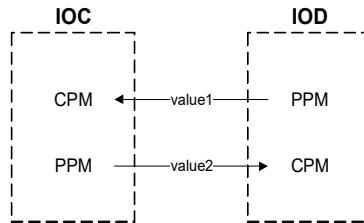


Figure 1 illustrates that `value1` is sent from an IOD to an IOC, and `value2` is sent in the opposite direction.

The LAN9662 has a hardware offload for PPM and CPM machines, and it can be used to build an IOC and an IOD. However, it must be noted that IOCs and IODs have different feature requirements. An IOD can be built using P-NET and an IOC cannot.

**Note:** See <https://rt-labs.com/profinet/microchip-lan9662-integration-with-p-net-profinet-stack/> and <https://rt-labs.com/docs/p-net/reference-library/lan9662/> for more information on the use with P-NET.

The LAN9668 cannot offload PPM or CPM. The LAN9668 is intended for building a TSN switch.

## Sections

This document includes the following topics:

- [LAN9662 and LAN9668 on page 3](#)
- [Hardware Overview on page 3](#)
- [Software Overview on page 3](#)
- [Standalone Tools on page 4](#)

## References

Consult the following references for details on the specific parts referred to in this document:

- [LAN9662 Data Sheet](#)
- [LAN9668 Data Sheet](#)
- [EVB-LAN9662 Evaluation Board User's Guide](#)
- [EVB-LAN9668 Evaluation Board User's Guide](#)
- [LAN9668 U-Boot Upgrade for EVB-LAN9668 \(<https://microchipsupport.force.com/s/article/Upgrading-LAN9668-U-Boot-to-Release-2022-06-on-an-EVB-LAN9668-Evaluation-Board>\)](#)

## LAN9662 AND LAN9668

For each of the LAN9662 and LAN9668 devices, there is a corresponding evaluation board:

- LAN9662: EVB-LAN9662 CPU board (also called UNG8291 B)
- LAN9668: EVB-LAN9668 board (also called UNG8290 B)

**Note:** There is also an EVB-LAN9662 carrier board (also called UNG8309 B), which is an extension board to the EVB-LAN9662 with additional port connectors and an FPGA.

For more information about these evaluation boards, refer to the documents in the [References](#) section.

## Hardware Overview

The EVB-LAN9662 evaluation board has an Edge connector that is SODIMM type. On this connector, GPIO1,..., GPIO77, QSPI, S0, S1, S2 and PCIe® are provided. This Edge connector is used when plugging the EVB-LAN9662 into the EVB-LAN9662 carrier board. On this carrier board, there is an FPGA (IGLOO2 FPGA M2GL050), where the signals GPIO1,..., GPIO77 and QSPI are connected.

The LAN9662 is not considered a switch. In order to build a TSN switch, the LAN9668 can be used. The LAN9662 has hardware to process PROFINET frames. This hardware is referred to as the Real-Time Engine (RTE). The RTE runs the PPM and CPM state machines. The PROFINET frames can be processed by the RTE without involving the CPU, except for initial configuration. Depending on the requirements, PROFINET frames can be handled entirely in hardware. In this case, PROFINET values are exchanged over the QSPI interface. Another use case is that the RTE exchanges values via the RAM area in the chip instead. From there the CPU can read and write values.

Although the CPU can handle PROFINET frames on its own, the use of the LAN9662 speeds up the PROFINET protocol data transfers.

## Software Overview

In this section, references to EVB-LAN966x and LAN966x apply to both LAN9662 and LAN9668.

The hardware in the LAN9662 is supported via Switchdev plus some proprietary tools. This software/tool package is referred to as standalone software. This standalone software can also run on the LAN9668.

The EVB-LAN966x is equipped with a NOR and an e-MMC™ Flash device. The LAN966x can boot from either device, depending on the DIP-switch setting on the EVB-LAN966x. This DIP switch has four contacts marked VCORE0, VCORE1, VCORE2, and VCORE3. See the *LAN9662/LAN9668 Data Sheet* for DIP switch setting descriptions.

When an EVB-LAN966x is obtained, it is recommended that the software be upgraded to the latest release. See the *LAN9668 U-Boot Upgrade for EVB-LAN9668* for upgrade instructions.

The bootloader code can be found at <https://github.com/microchip-ung/arm-trusted-firmware>. On the GitHub page, the available releases are shown. As of this writing, the latest release is 1.0.5. Click **Latest** to show the number of files, and use the `lan966x_b0-release-bl2normal-auth.fip` file.

Apart from the bootloader, the Linux® application is required with Switchdev support for the LAN966x hardware. For the EVB-LAN966x board, the Linux application can be found by downloading the board support package (BSP); see [Appendix A: “Installing the BSP”](#). The standard standalone binary can be found by running the command:

```
$ find /opt/mscc/mscc-brsdk-arm-2023.06/ -name “*.ext4.gz”
```

This finds the `brsdk_standalone_arm.ext4.gz` file that can be installed by using the procedure in [Appendix A: “Installing the BSP”](#).

The LAN9668 is also supported by Microchip's common switch applications like WebStaX, SMBStaX, and IStaX. Of these applications, IStaX is the most relevant because it supports TSN features that are significant to PROFINET. IStaX is the default software in the EVB-LAN9668 board. If the board needs to be upgraded and the switch application source code was not purchased, contact the Microchip customer service to request it. The switch application filename is `istax_lan966x.ext4.gz`. Note, however, that although the name indicates *lan966x*, the file does not work with LAN9662 but only with LAN9668.

## Standalone Tools

Table 1 lists a set of tools in this version:

**TABLE 1: STANDALONE TOOLS**

Name	Origin	Example
lproute2 suite	Linux community	ip, bridge, tc
ethtool	Linux community	ethtool
ptp4l	Linux community	ptp4l
tiny-llpd	Linux community	tlldpd
QoS tool	Microchip	qos
VCAP	Microchip	vcap
FP tool	Microchip	fp
PSFP tool	Microchip	psfp
FRER	Microchip	frer

**Note 1:** The Microchip provided tools show the syntax when ran without parameters.

Table 2 lists a set of debug tools:

**TABLE 2: DEBUG TOOLS**

Name	Origin	Example
Debug messages	Linux community	dmesg
Packet capture	Linux community	tcpdump
Packet injection and capture	Microchip	ef, ef-loop
ProcFS and DebugFS	Microchip	cat /proc/... cat /sys/kernel/info/...
Symbolic register access	Microchip	symreg

## APPENDIX A: INSTALLING THE BSP

To install the BSP:

1. Go to <http://mscc-ent-open-source.s3-website-eu-west-1.amazonaws.com>.
2. Click the **bsp/** key link.
3. Locate [http://mscc-ent-open-source.s3-eu-west-1.amazonaws.com/public\\_root/bsp/mscc-brsdk-arm-2022.06.tar.gz](http://mscc-ent-open-source.s3-eu-west-1.amazonaws.com/public_root/bsp/mscc-brsdk-arm-2022.06.tar.gz) and download the file.
4. Unpack the file using:  

```
$ mkdir -p /opt/mscc
$ tar xzf mscc-brsdk-arm-2023.06.tar.gz -C /opt/mscc
```
5. Download and install the toolchain:
  - a) Determine the version of the toolchain to download. In `opt/mscc/mscc/mscc-brsdk-arm-2023.06/sdk-setup.mk`, the version of the toolchain file is 2023.02-101; hence, `mscc-toolchain-bin-2023.02-101.tar.gz` should be installed.
  - b) On the page, <http://mscc-ent-open-source.s3-website-eu-west-1.amazonaws.com>, click **toolchain/**.
  - c) Download `mscc-toolchain-bin-2023.02-101.tar.gz`.
  - d) Install the downloaded file with:  

```
$ tar xzf mscc-toolchain-bin-2023.02-101.tar.gz -C /opt/mscc
```

**Note 1:** The documentation for the BSP is located in the path `bsp/mscc-brsdk-doc-2023.06.html`. In the document, go to *Supported HW>LAN966x* to find the details related to LAN966x.

**2:** The related source code is located in the path `bsp/mscc-brsdk-source-2023.06.tar.gz`. From this, the BSP can be built and variations of it can be made. See the BSP documentation (`bsp/mscc-brsdk-doc-2023.06.html`) for descriptions.

## APPENDIX B: APPLICATION NOTE REVISION HISTORY

TABLE B-1: REVISION HISTORY

Revision Level & Date	Section/Figure/Entry	Correction
DS00004826B (09-19-23)	All	Updated reference links. Updated links, file paths, and software versions for the board support package. Removed "Microchip Confidential" markings from the footer and made minor formatting changes.
DS00004826A (11-29-22)	Initial release	

**NOTES:**

## THE MICROCHIP WEB SITE

Microchip provides online support via our WWW site at [www.microchip.com](http://www.microchip.com). This web site is used as a means to make files and information easily available to customers. Accessible by using your favorite Internet browser, the web site contains the following information:

- **Product Support** – Data sheets and errata, application notes and sample programs, design resources, user's guides and hardware support documents, latest software releases and archived software
- **General Technical Support** – Frequently Asked Questions (FAQ), technical support requests, online discussion groups, Microchip consultant program member listing
- **Business of Microchip** – Product selector and ordering guides, latest Microchip press releases, listing of seminars and events, listings of Microchip sales offices, distributors and factory representatives

## CUSTOMER CHANGE NOTIFICATION SERVICE

Microchip's customer notification service helps keep customers current on Microchip products. Subscribers will receive e-mail notification whenever there are changes, updates, revisions or errata related to a specified product family or development tool of interest.

To register, access the Microchip web site at [www.microchip.com](http://www.microchip.com). Under "Support", click on "Customer Change Notification" and follow the registration instructions.

## CUSTOMER SUPPORT

Users of Microchip products can receive assistance through several channels:

- Distributor or Representative
- Local Sales Office
- Field Application Engineer (FAE)
- Technical Support

Customers should contact their distributor, representative or Field Application Engineer (FAE) for support. Local sales offices are also available to help customers. A listing of sales offices and locations is included in the back of this document.

**Technical support is available through the web site at: <http://microchip.com/support>**

---

**Note the following details of the code protection feature on Microchip products:**

- Microchip products meet the specifications contained in their particular Microchip Data Sheet.
- Microchip believes that its family of products is secure when used in the intended manner, within operating specifications, and under normal conditions.
- Microchip values and aggressively protects its intellectual property rights. Attempts to breach the code protection features of Microchip product is strictly prohibited and may violate the Digital Millennium Copyright Act.
- Neither Microchip nor any other semiconductor manufacturer can guarantee the security of its code. Code protection does not mean that we are guaranteeing the product is "unbreakable" Code protection is constantly evolving. Microchip is committed to continuously improving the code protection features of our products.

---

This publication and the information herein may be used only with Microchip products, including to design, test, and integrate Microchip products with your application. Use of this information in any other manner violates these terms. Information regarding device applications is provided only for your convenience and may be superseded by updates. It is your responsibility to ensure that your application meets with your specifications. Contact your local Microchip sales office for additional support or, obtain additional support at <https://www.microchip.com/en-us/support/design-help/client-support-services>.

THIS INFORMATION IS PROVIDED BY MICROCHIP "AS IS". MICROCHIP MAKES NO REPRESENTATIONS OR WARRANTIES OF ANY KIND WHETHER EXPRESS OR IMPLIED, WRITTEN OR ORAL, STATUTORY OR OTHERWISE, RELATED TO THE INFORMATION INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF NON-INFRINGEMENT, MERCHANTABILITY, AND FITNESS FOR A PARTICULAR PURPOSE, OR WARRANTIES RELATED TO ITS CONDITION, QUALITY, OR PERFORMANCE.

IN NO EVENT WILL MICROCHIP BE LIABLE FOR ANY INDIRECT, SPECIAL, PUNITIVE, INCIDENTAL, OR CONSEQUENTIAL LOSS, DAMAGE, COST, OR EXPENSE OF ANY KIND WHATSOEVER RELATED TO THE INFORMATION OR ITS USE, HOWEVER CAUSED, EVEN IF MICROCHIP HAS BEEN ADVISED OF THE POSSIBILITY OR THE DAMAGES ARE FORESEEABLE. TO THE FULLEST EXTENT ALLOWED BY LAW, MICROCHIP'S TOTAL LIABILITY ON ALL CLAIMS IN ANY WAY RELATED TO THE INFORMATION OR ITS USE WILL NOT EXCEED THE AMOUNT OF FEES, IF ANY, THAT YOU HAVE PAID DIRECTLY TO MICROCHIP FOR THE INFORMATION.

Use of Microchip devices in life support and/or safety applications is entirely at the buyer's risk, and the buyer agrees to defend, indemnify and hold harmless Microchip from any and all damages, claims, suits, or expenses resulting from such use. No licenses are conveyed, implicitly or otherwise, under any Microchip intellectual property rights unless otherwise stated.

**Trademarks**

The Microchip name and logo, the Microchip logo, Adaptec, AVR, AVR logo, AVR Freaks, BesTime, BitCloud, CryptoMemory, CryptoRF, dsPIC, flexPWR, HELDO, IGLOO, JukeBlox, KeeLoq, Kleer, LANCheck, LinkMD, maXStylus, maXTouch, MediaLB, megaAVR, Microsemi, Microsemi logo, MOST, MOST logo, MPLAB, OptoLyzer, PIC, picoPower, PICSTART, PIC32 logo, PolarFire, Prochip Designer, QTouch, SAM-BA, SenGenuity, SpyNIC, SST, SST Logo, SuperFlash, Symmetricom, SyncServer, Tachyon, TimeSource, tinyAVR, UNI/O, Vectron, and XMEGA are registered trademarks of Microchip Technology Incorporated in the U.S.A. and other countries.

AgileSwitch, ClockWorks, The Embedded Control Solutions Company, EtherSynch, Flashtec, Hyper Speed Control, HyperLight Load, Libero, motorBench, mTouch, Powermite 3, Precision Edge, ProASIC, ProASIC Plus, ProASIC Plus logo, Quiet-Wire, SmartFusion, SyncWorld, TimeCesium, TimeHub, TimePictra, TimeProvider, and ZL are registered trademarks of Microchip Technology Incorporated in the U.S.A.

Adjacent Key Suppression, AKS, Analog-for-the-Digital Age, Any Capacitor, AnyIn, AnyOut, Augmented Switching, BlueSky, BodyCom, Clockstudio, CodeGuard, CryptoAuthentication, CryptoAutomotive, CryptoCompanion, CryptoController, dsPICDEM, dsPICDEM.net, Dynamic Average Matching, DAM, ECAN, Espresso T1S, EtherGREEN, EyeOpen, GridTime, IdealBridge, iGaT, In-Circuit Serial Programming, ICSP, INICnet, Intelligent Parallelizing, IntelliMOS, Inter-Chip Connectivity, JitterBlocker, Knob-on-Display, MarginLink, maxCrypto, maxView, memBrain, Mindi, MiWi, MPASM, MPF, MPLAB Certified logo, MPLIB, MPLINK, mSiC, MultiTRAK, NetDetach, Omniscient Code Generation, PICDEM, PICDEM.net, PICkit, PICtail, Power MOS IV, Power MOS 7, PowerSmart, PureSilicon, QMatrix, REAL ICE, Ripple Blocker, RTAX, RTG4, SAM-ICE, Serial Quad I/O, simpleMAP, SimpliPHY, SmartBuffer, SmartHLS, SMART-I.S., storClad, SQI, SuperSwitcher, SuperSwitcher II, Switchtec, SynchroPHY, Total Endurance, Trusted Time, TSHARC, Turing, USBCheck, VariSense, VectorBlox, VeriPHY, ViewSpan, WiperLock, XpressConnect, and ZENA are trademarks of Microchip Technology Incorporated in the U.S.A. and other countries.

SQTP is a service mark of Microchip Technology Incorporated in the U.S.A.

The Adaptec logo, Frequency on Demand, Silicon Storage Technology, and Symmcom are registered trademarks of Microchip Technology Inc. in other countries.

GestIC is a registered trademark of Microchip Technology Germany II GmbH & Co. KG, a subsidiary of Microchip Technology Inc., in other countries.

All other trademarks mentioned herein are property of their respective companies.  
© 2023, Microchip Technology Incorporated and its subsidiaries.

All Rights Reserved.

ISBN: 978-1-6683-3134-7

For information regarding Microchip's Quality Management Systems, please visit [www.microchip.com/quality](http://www.microchip.com/quality).



# MICROCHIP

## Worldwide Sales and Service

### AMERICAS

**Corporate Office**  
2355 West Chandler Blvd.  
Chandler, AZ 85224-6199  
Tel: 480-792-7200  
Fax: 480-792-7277  
Technical Support:  
<http://www.microchip.com/support>  
Web Address:  
[www.microchip.com](http://www.microchip.com)

**Atlanta**

Duluth, GA  
Tel: 678-957-9614  
Fax: 678-957-1455

**Austin, TX**

Tel: 512-257-3370

**Boston**

Westborough, MA  
Tel: 774-760-0087  
Fax: 774-760-0088

**Chicago**

Itasca, IL  
Tel: 630-285-0071  
Fax: 630-285-0075

**Dallas**

Addison, TX  
Tel: 972-818-7423  
Fax: 972-818-2924

**Detroit**

Novi, MI  
Tel: 248-848-4000

**Houston, TX**

Tel: 281-894-5983

**Indianapolis**

Noblesville, IN  
Tel: 317-773-8323  
Fax: 317-773-5453  
Tel: 317-536-2380

**Los Angeles**

Mission Viejo, CA  
Tel: 949-462-9523  
Fax: 949-462-9608  
Tel: 951-273-7800

**Raleigh, NC**

Tel: 919-844-7510

**New York, NY**

Tel: 631-435-6000

**San Jose, CA**

Tel: 408-735-9110  
Tel: 408-436-4270

**Canada - Toronto**

Tel: 905-695-1980  
Fax: 905-695-2078

### ASIA/PACIFIC

**Australia - Sydney**  
Tel: 61-2-9868-6733  
**China - Beijing**  
Tel: 86-10-8569-7000  
**China - Chengdu**  
Tel: 86-28-8665-5511  
**China - Chongqing**  
Tel: 86-23-8980-9588  
**China - Dongguan**  
Tel: 86-769-8702-9880  
**China - Guangzhou**  
Tel: 86-20-8755-8029  
**China - Hangzhou**  
Tel: 86-571-8792-8115  
**China - Hong Kong SAR**  
Tel: 852-2943-5100  
**China - Nanjing**  
Tel: 86-25-8473-2460  
**China - Qingdao**  
Tel: 86-532-8502-7355  
**China - Shanghai**  
Tel: 86-21-3326-8000  
**China - Shenyang**  
Tel: 86-24-2334-2829  
**China - Shenzhen**  
Tel: 86-755-8864-2200  
**China - Suzhou**  
Tel: 86-186-6233-1526  
**China - Wuhan**  
Tel: 86-27-5980-5300  
**China - Xian**  
Tel: 86-29-8833-7252  
**China - Xiamen**  
Tel: 86-592-2388138  
**China - Zhuhai**  
Tel: 86-756-3210040

### ASIA/PACIFIC

**India - Bangalore**  
Tel: 91-80-3090-4444  
**India - New Delhi**  
Tel: 91-11-4160-8631  
**India - Pune**  
Tel: 91-20-4121-0141  
**Japan - Osaka**  
Tel: 81-6-6152-7160  
**Japan - Tokyo**  
Tel: 81-3-6880- 3770  
**Korea - Daegu**  
Tel: 82-53-744-4301  
**Korea - Seoul**  
Tel: 82-2-554-7200  
**Malaysia - Kuala Lumpur**  
Tel: 60-3-7651-7906  
**Malaysia - Penang**  
Tel: 60-4-227-8870  
**Philippines - Manila**  
Tel: 63-2-634-9065  
**Singapore**  
Tel: 65-6334-8870  
**Taiwan - Hsin Chu**  
Tel: 886-3-577-8366  
**Taiwan - Kaohsiung**  
Tel: 886-7-213-7830  
**Taiwan - Taipei**  
Tel: 886-2-2508-8600  
**Thailand - Bangkok**  
Tel: 66-2-694-1351  
**Vietnam - Ho Chi Minh**  
Tel: 84-28-5448-2100

### EUROPE

**Austria - Wels**  
Tel: 43-7242-2244-39  
Fax: 43-7242-2244-393  
**Denmark - Copenhagen**  
Tel: 45-4485-5910  
Fax: 45-4485-2829  
**Finland - Espoo**  
Tel: 358-9-4520-820  
**France - Paris**  
Tel: 33-1-69-53-63-20  
Fax: 33-1-69-30-90-79  
**Germany - Garching**  
Tel: 49-8931-9700  
**Germany - Haan**  
Tel: 49-2129-3766400  
**Germany - Heilbronn**  
Tel: 49-7131-72400  
**Germany - Karlsruhe**  
Tel: 49-721-625370  
**Germany - Munich**  
Tel: 49-89-627-144-0  
Fax: 49-89-627-144-44  
**Germany - Rosenheim**  
Tel: 49-8031-354-560  
**Israel - Ra'anana**  
Tel: 972-9-744-7705  
**Italy - Milan**  
Tel: 39-0331-742611  
Fax: 39-0331-466781  
**Italy - Padova**  
Tel: 39-049-7625286  
**Netherlands - Drunen**  
Tel: 31-416-690399  
Fax: 31-416-690340  
**Norway - Trondheim**  
Tel: 47-7288-4388  
**Poland - Warsaw**  
Tel: 48-22-3325737  
**Romania - Bucharest**  
Tel: 40-21-407-87-50  
**Spain - Madrid**  
Tel: 34-91-708-08-90  
Fax: 34-91-708-08-91  
**Sweden - Gothenberg**  
Tel: 46-31-704-60-40  
**Sweden - Stockholm**  
Tel: 46-8-5090-4654  
**UK - Wokingham**  
Tel: 44-118-921-5800  
Fax: 44-118-921-5820